

SPECIAL CONDITIONS FOR THE PURCHASE OF THE FAMILY PACKAGE

1. This special offer concerns the opportunity to purchase a so-called family package (the "**Family Package**"), which includes the following **in total**:
 - a. 4 (four) full-day entry tickets to Suntago Water Park in the Jamango zone for the same day;
 - b. a special voucher entitling the bearer to cashless purchases of products and services offered at Suntago Water Park with a value of 100 PLN, under the terms described below (the "**Special Voucher**");at the following prices:
 - **579 PLN** for Family Packages on weekdays,
 - **679 PLN** for Family Packages on weekends and holidays (including vacations, winter breaks, holiday periods, and long weekends).
2. Tickets purchased as part of the Family Package entitle **two adults and two children up to the age of 16** to a full-day stay at Suntago Water Park in the Jamango zone on the same day selected at the time of purchase.
3. Within the Family Package, tickets cannot be purchased in any other quantity than specified in Point 1a above, nor can tickets be purchased without the Special Voucher (package offer).
4. Selection of the Family Package is made by choosing the "Family Package 2+2" option when placing an order at the parkofpoland.com website. Selecting the "Family Package 2+2" option will add to the cart the tickets indicated in Point 1a for the day selected by the purchaser, along with the Special Voucher.
5. The offer is valid from **2 January 2026 until further notice** (the "**Promotion Period**"). The offer may be amended or cancelled at any time, but Family Packages purchased before such changes or cancellation remain valid.
6. The offer is available exclusively online at the parkofpoland.com website.
7. The offer does not apply to tickets purchased for the same day as the order is placed (the Family Package can be purchased no earlier than for the day following the day the order is placed).
8. The Special Voucher can be used within 12 months from the date of purchasing the Family Package to purchase products or services offered at Suntago Water Park, excluding entrance tickets. Settlement of voucher funds will occur at the cash desks after the visit to Suntago Water Park, upon presentation of the unique QR code from the Special Voucher. The Special Voucher may, but doesn't have to, be used during the visit based on Family Package tickets.
9. Detailed rules for using the Special Voucher are governed by the Rules for using special vouchers for Suntago Water Park, attached as Schedule 1 to these Special Conditions for the Purchase of the Family Package.
10. Changing the day for which tickets purchased as part of the Family Package will be valid is only possible during the Promotion Period (after the end of the Promotion Period, it will not be possible to change the day for which tickets purchased as part of the Family Package will be valid). In order to successfully make the change, an additional fee of 24 PLN must be paid for operational costs.

11. Changing the day for which tickets purchased as part of the Family Package will be valid is only possible in relation to all tickets included in the Family Package; changing the validity day of one of the tickets included in the Family Package will automatically change the validity day for all remaining tickets included in the Family Package.
12. Changing the day for which the tickets included in the Family Package requires payment of the difference between the price at which the Family Package was purchased and the current price of the Family Package on the day of making the change in the case of changing to a Family Package for weekends and holidays or due to changes in Family Package prices. The purchaser is not entitled to request a refund of the price difference if the price of the Family Package applicable on the day of the change is lower than the price at which the Family Package was purchased.
13. It is not possible to change the type of ticket included in the Family Package to another type (e.g., an "all day" ticket to a "4 hour" ticket or a child's ticket to an adult's ticket), nor is it possible to change the scope of entitlements associated with a ticket included in the Family Package (e.g., a ticket to the Jamango zone to a ticket to the Jamango and Relax zones). However, access to the Relax and Saunaria zones for adult ticket holders is possible on the day of the visit to Suntago Water Park upon payment of additional fees according to the current price list.
14. The offer is only available to natural persons who are consumers within the meaning of Article 22¹ of the Civil Code.
15. The offer does not apply to tickets for organized groups.
16. The offer cannot be combined with other offers, discounts, promotions or similar actions offered at Suntago Water Park, unless otherwise expressly stated in the rules of specific promotions or offers.
17. In matters not covered by these Special Conditions for Purchase of the Family Package, the terms and conditions he terms and conditions for purchasing tickets and staying at Suntago Water Park are governed by the regulations applicable at the Suntago Water Park, which are available at: <https://parkofpoland.com/en/terms>.

Schedule 1 to the Special Conditions for the Purchase of the Family Package

RULES FOR USING SPECIAL VOUCHERS TO SUNTAGO WATER PARK

1. The following Rules for Using Special Vouchers to Suntago Water Park ("**Suntago**") applies to Special Vouchers purchased as part of the Family Package.
2. A Special Voucher is a document with a unique QR code (the "**Code**") that entitles you to cashless purchase of products and services offered at Suntago, excluding admission tickets (the "**Services**") up to the amount limit (value limit) indicated on the document.
3. The Special Voucher can be used within 12 months from the date of purchase of the Family Package. After the expiration date of the Special Voucher, the funds assigned to it cannot be used or will not be refunded.
4. The Special Voucher can only be redeemed during a visit to Suntago.
5. The holder of a Special Voucher may individually select the Services to be used in Suntago up to the amount limit (value limit) indicated on the Special Voucher.
6. The amount limit of the Special Voucher (value limit) is expressed in Polish zlotys (PLN) and is the maximum value of the Services that the holder of the Special Voucher may redeem on the basis of the Special Voucher in accordance with the current Suntago offer.
7. The Special Voucher can be used repeatedly during its validity period until the full amount assigned to the Special Voucher is used up.
8. The holder of a Special Voucher can check the amount of funds available on the Special Voucher at the Suntago checkout or by using the feature on the website www.parkofpoland.com.
9. The grounds for redeeming the Special Voucher is the Code that appears on it. Consequently, the holder of the Special Voucher is obliged to protect the Code and not to make it available to the public in any way. A Special Voucher, where the amount has already been used in full, cannot be redeemed again by Suntago. As Special Vouchers are not named, Suntago does not verify whether the person using the Special Voucher is a person authorized to use it and is not responsible for the use of the Special Voucher by an unauthorized person.
10. Settlement of the voucher funds will be made at the checkout after the completion of the visit to Suntago upon presenting the Code.
11. When redeeming a Special Voucher, the holder of the Special Voucher is not entitled to receive change when the value of the Service is less than the value of the Special Voucher.
12. If the value of the Service that the holder of the Special Voucher intends to use is higher than the value of the Special Voucher, the holder of the Special Voucher is obliged to pay the difference in price in cash or by payment card at the Suntago cash register.
13. Special Voucher is not exchangeable for cash.